



**UNION BANK INN**

**FOR YOUR  
WELLBEING**

To ensure your visit remains safe and healthy, we have made some changes to the way we are doing things.

**IS THE UNION BANK INN ACCEPTING RESERVATIONS?**

*Absolutely – we are open for business and look forward to welcoming you.*

**WHAT IS THE HOTEL DOING TO STAY SAFE?**

*We have enhanced our cleaning standards to ensure all touchpoints and common areas are regularly disinfected.*

*Physical distancing is being promoted throughout the property and hand sanitizer is available in various locations.*

*Plexiglass dividers have been installed wherever possible and all associates must always wear a mask.*

*Our associates receive daily temperature checks and are not permitted on property if feeling unwell. We have limited guestroom access to essential staff only, and daily housekeeping services are on request only to reduce risk.*

*Madison's Grill remains open as normal, but at a limited capacity. Guests will still enjoy evening wine and cheese delivery and a full breakfast each morning, with our compliments. Seating is currently restricted to six guests per table.*

*Our Business Centre remains open 24 hours a day but with modified access. To ensure we can keep this space clean, access is provided through the front desk.*

*The Fitness Room remains closed.*

**IS THE HOTEL STILL HOSTING EVENTS AND MEETINGS?**

*Yes, we are welcoming a variety of events from weddings and banquets to meetings. We are following all health and safety recommendations to ensure your safety. Event space capacity is reduced, and some services are unavailable.*

*Contact Graham Leggett, Sales Manager at 780-401-2214 or [sales@unionbankinn.com](mailto:sales@unionbankinn.com) for details.*

**WHAT IS REQUIRED OF ME?**

*As our guest, we are doing everything possible to ensure you experience the same great hospitality you have expected over the last 23 years. To ensure all our guests and associates remain safe and healthy, we ask the following:*

- **WEAR A FACE MASK OR COVERING WHEN IN ANY COMMON AREA**  
*(Mask can be removed once inside guestroom or seated in the restaurant)*
- **ENSURE A MINIMUM DISTANCE OF TWO METRES (SIX FEET) BETWEEN YOU AND OTHERS**
- **DO NOT TRAVEL IF UNWELL, OR IF YOU HAVE HAD CONTACT WITH SOMEONE WHO IS UNWELL**

Thank you in advance for your cooperation as we work to ensure the safety of our guests and associates. If you have any questions about our COVID-19 response, please call 780-423-3600.