



**UNION BANK INN**

**FOR YOUR  
WELLBEING**

To ensure your visit remains safe and healthy, we have made some changes to the way we are doing things.

**IS THE UNION BANK INN ACCEPTING RESERVATIONS?**

*Absolutely – our full collection of guestrooms and suites remain available.*

**WHAT IS THE HOTEL DOING TO STAY SAFE?**

*We have enhanced our cleaning standards to ensure all touchpoints and common areas are regularly disinfected. Physical distancing is being promoted throughout the property and hand sanitizer is available in various locations. Plexiglass dividers have been installed wherever possible and all associates and guests must wear a mask. Our associates receive daily temperature checks and are not permitted on property if feeling unwell. We have limited guestroom access to essential staff only, and daily housekeeping services are on request only to reduce risk.*

**WHAT AMENITIES ARE AVAILABLE DURING MY STAY?**

*Effective Sunday, December 13, 2020, Madison's Grill will be closed temporarily as per provincial health requirements. Our signature inclusion of Evening Wine & Cheese will remain, however modifications to help reduce contact and improve safety are being made. Full a la Carte Breakfast will be unavailable. In lieu of our regular breakfast service, we will be offering a special Takeaway Breakfast Box to all hotel guests. We are pleased to welcome all delivery services to the hotel, 24 hours per day.*

*Our Business Centre remains open 24 hours a day but with modified access. To ensure we can keep this space clean, access is provided through the front desk and is limited to one individual at a time.*

*The Fitness Room remains closed.*

**IS THE HOTEL STILL HOSTING EVENTS AND MEETINGS?**

*All event space is closed until further notice. For event space inquiries for February 2021 and beyond, please contact Graham Leggett, Sales Manager, at 780-401-2214 or [sales@unionbankinn.com](mailto:sales@unionbankinn.com).*

**WHAT IS REQUIRED OF ME?**

*As our guest, we are doing everything possible to ensure you experience the same great hospitality you have expected over the last 23 years. To ensure all our guests and associates remain safe and healthy, we ask the following:*

- **WEAR A FACE MASK OR COVERING WHEN IN ANY COMMON AREA**  
*(Mask can be removed once inside guestroom)*
- **ENSURE A MINIMUM DISTANCE OF TWO METRES (SIX FEET) BETWEEN YOU AND OTHERS**
- **DO NOT TRAVEL IF UNWELL, OR IF YOU HAVE HAD CONTACT WITH SOMEONE WHO IS UNWELL**

Thank you in advance for your cooperation as we work to ensure the safety of our guests and associates. If you have any questions about our COVID-19 response, please call 780-423-3600.