



UNION BANK INN

**FOR YOUR
WELLBEING**

To ensure your visit remains safe and healthy, we have made some changes to the way we are doing things.

WHAT IS THE HOTEL DOING TO STAY SAFE?

We have enhanced our cleaning standards, using safety standards and protocols of both the provincial and federal hotel associations to ensure all touchpoints and common areas are regularly disinfected. Physical distancing is being promoted throughout the property and hand sanitizer is available in various locations. Plexiglass dividers have been installed in all guest-facing areas, including the front desk.

Our associates receive daily temperature checks and are not permitted on property if feeling unwell. We have limited guestroom access to essential staff only, and daily housekeeping services are on request only to reduce risk.

WHAT AMENITIES ARE AVAILABLE DURING MY STAY?

Madison's Grill is open for dine-in service for breakfast and dinner. Seating is limited, and reservations are recommended. Details on the reopening of our lunch service will be announced soon.

Guests of the Union Bank Inn will continue to enjoy our Signature Inclusions: Evening Wine & Cheese Delivery and a Full a la Carte Breakfast at Madison's Grill. Room Service is also available nightly from 5-9pm.

Our Business Centre remains open 24 hours a day but with modified access. To ensure we can keep this space clean, access is provided through the front desk and is limited to one individual at a time.

The Fitness Room remains closed.

IS THE HOTEL STILL HOSTING EVENTS AND MEETINGS?

All event space is closed until further notice. For event space inquiries for March 2021 and beyond, please contact Graham Leggett, Sales Manager, at 780-401-2214 or sales@unionbankinn.com.

WHAT IS REQUIRED OF ME?

As our guest, you have the responsibility to ensure you are aware of current government restrictions and regulations. We are doing everything possible to ensure you experience the same great hospitality you have expected over the last 23 years. To ensure all our guests and associates remain safe and healthy, we ask the following:

- **WEAR A FACE MASK OR COVERING WHEN IN ANY COMMON AREA**
Masks can be removed once inside guestroom or when seated at a table in the restaurant
- **GATHERINGS ARE STRICTLY PROHIBITED IN ANY GUESTROOM**
Only registered guests from a single household are permitted at this time
- **ENSURE A MINIMUM DISTANCE OF TWO METRES (SIX FEET) BETWEEN YOU AND OTHERS**
Limit elevator to one or two individuals from a single guestroom
- **DO NOT TRAVEL IF UNWELL, OR IF YOU HAVE HAD CONTACT WITH SOMEONE WHO IS UNWELL**

Thank you in advance for your cooperation as we work to ensure the safety of our guests and associates. If you have any questions about our COVID-19 response, please call 780-423-3600.